

An Introduction to Volunteering with Harlowsave Credit Union

Based in Harlow town centre, the credit union is a savings and loans co-operative. It is dedicated to encouraging people to save rather than borrow, but also provides low cost loans at times of need. It offers a real alternative to high interest credit companies such as door-step lenders, money shops, store & credit cards and loan sharks.

Operating in the fiercely competitive financial services market, the credit union provides high quality products to a rapidly growing membership. Additional volunteers are being sought to assist with the increase level of business as the credit union helps more and more people manage their money and get out of debt.

Benefits of Volunteering

Volunteering with the credit union provides :

- a 'feel good factor' of knowing you are helping people
- excellent work experience in financial services
- experience of working in a busy commercial environment
- ways of meeting new friends, whilst working in a supportive and friendly team
- access to training and improved employment opportunities
- an opportunity of rebuilding confidence for those returning to work
- travel and out of pocket expenses paid.

Volunteers also have the opportunity to gain experience and have training in:

- customer service
- financial record keeping
- effective telephone use
- using computers & different software packages
- credit control
- marketing & communications
- effective office management.

We are seeking volunteers with certain skills and capabilities. Ideally candidates will be:

- good with numbers
- competent in spoken and written English
- honest and reliable
- friendly and a team worker
- attentive to detail.

For further information about the credit union, please visit www.harlowsave.coop

If you are interested in volunteering at Harlowsave, please contact the manager on 01279 451234 or jenny@harlowsave.coop Thank you.